



Commitment to Care Program

Helpful Pharmacy Tips for Timely Prescriptions

- ◆ Call the pharmacy for refills when you have 5-7 days of medications left.
- ◆ Note how many refills you have remaining. When you use your last refill, call your doctor for a new prescription.
- ◆ If your doctor changes your dose, let your pharmacist know. You may need a new prescription.
- ◆ Kings Specialty Pharmacy provides same-day or next day delivery in the New York metropolitan area as well as shipping services in select states throughout the US.

Please Note...

- ◆ Kings Specialty Pharmacy Commitment to Care program does not replace your doctor or other healthcare providers.
- ◆ The Commitment to Care program does not have the authority to issue or change prescriptions without the approval of your doctor.

What are the Benefits?

Kings Specialty Pharmacy Commitment to Care (CTC) program is designed to empower you to take an active role in managing your medications. Recommendations from our trained clinical pharmacists are based on appropriate pharmaceutical care and are supported by education and counseling, including the use of written educational material. The services are specific to your needs and rely upon pharmacists working collaboratively with you, your doctor, and other healthcare providers to ensure you are getting the best care possible. CTC services provides the following benefits events as you gain a greater understanding of your condition and medication regimen.

- ◆ **medication error prevention**
- ◆ **improved detection of adverse drug events**
- ◆ **education and counseling designed to enhance your understanding of your condition and the appropriate use of your medications**
- ◆ **assistance in helping you to understand your copays and deductibles**
- ◆ **finding financial assistance programs that may make your medications more affordable**

Why is Taking Your Medications Important?

It is important that you are following the recommended course of treatment by taking all of the prescribed medications for the entire length of time necessary. Not taking your medications as prescribed can lead to complications such as:

- ◆ **Treatment failure**
- ◆ **Increased hospitalizations**
- ◆ **Your condition worsening**
- ◆ **Developing a new condition**



To avoid these complications, take your medications at the same time every day as prescribed by your doctor or healthcare provider.

If you are unsure what your medications are for or how to take your medications, contact the CTC pharmacy team at Kings Specialty Pharmacy. Taking an active role in understanding the use of your medication regimen will help you to be more engaged in your care, resulting in better healthcare.

Kings Specialty Pharmacy

Store Hours:

Monday - Friday: 8:30 am to 6 pm

Saturday: 9 am to 5 pm

Sunday: 9 am to 4 pm

Telephone: 718-230-3535

Fax: 718-230-0596

Email: info@kingsrx.com

Toll-Free Number:

1-800-795-4647



Please Do Not Hesitate to Contact Kings Specialty Pharmacy with Any Questions or Concerns

Kings Specialty Pharmacy is here to provide you support with any questions or concerns related to your condition(s) or medication(s). Please do not hesitate to contact Kings Specialty Pharmacy. Our contact information is listed to the left.

We offer a **Kings 24-Hour Patient HelpLine** in case of emergencies. Please call **718-230-3535** to speak to a pharmacist or fertility nurse regarding your emergency.

You may also visit our website at www.kingsrx.com for more information on how to contact Kings Specialty Pharmacy.

Please note, you may opt out of our CTC program at anytime, either in person, via telephone, or in writing. If you have any questions about opting out, feel free to give us a call!



ACCREDITED

Specialty Pharmacy
Expires 02/01/2023

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